| S.No. | State | NH No. | Length (Km)gr. |
|---|---|---|---|
| 3. | Bihar | 2 | 43 |
| 4. | Gujarat | 8 | 13 |
| | | 8c | 5 |
| 5. | Haryana | 8 | 71 |
| 6. | Madhya Pradesh | 3 | 50 |
| 7. | Maharashtra | 4 | 3 |
| | | 8 | 60 |
| 8. | Orissa | 5 | 39 |
| 9. | Rajasthan | 8 | 55 |
| 10. | West Bengal | 2 | 78 |
| | | 35 | 5 |
| 11. | Uttar Pradesh | 24 | 33 |
| | | 2 | 6 |

**National Technology Mission on Telecommunications**

*248. SHRI RAJNI RANJAN SAHU:
SHRI BHUBANESWAR KALITA:

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether National Technology Mission launched in April, 1986 has achieved its goals;

(b) if so, what is the number of digital trunk and automatic exchanges which have been modernised and how many public telephones in urban areas with STD/ISD facilities have been installed and how many Directory Enquiry Services in major cities and Fault Repair Services have been computerised; and

(c) what is the mechanism of providing STD/ISD/Public Telephones in Urban as well as rural area.

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Yes, Sir.

(b) The details are furnhished as under:

| | | |
|---|---|---|
| (i) | No. of digital trunk exchanges modernised | —249 (As on date) |
| (ii) | No. of automatic exchanges modernised | —7851 (from 1.4.1992 to 31.3.1995) |
| (iii) | Public Telephone with STD/ ISD facilities in urban areas | —1,02,345 STD Public telephones have been installed have been installed in the country as on 31.10.1995. |
| (iv) | Directory Enquiry Service in major cities that have been computerised | —64 major cities including metropolitan cities. |

| | |
|---|---|
| (v) Fault Repair Service that have been | —A total of 51 major cities including metropolitan cities. |

(c) STD/ISD PCOs are allotted to educated (at least 10th pass in urban areas and 8th pass in rural areas) and unemployed persons as per the revised STD/ISD PCO Policy effective from 24.7.1993 (Copy enclosed as statement).

The STD/ISD PCOs to eligible applicants are allotted by Allotment constituted for each Secondary Switching Area.

**Statement**

Government of India
Ministry of Communications
Department of Telecommunications
415, Sanchar Bhavan, 20, Ashoka Road,
New Delhi-110001.

No. 31-13/91-PHB Dt. 24th July, 1993.

To,

All Chief General Managers, Telecom/Telephones.
The Chief General Manager, MTNL, New Delhi/Bombay.
The General Managers, Telephones.

SUBJECT: *Review of policy on STD PCOs*

Under the orders of Hon'ble MOS(C), the liberalised review of allotment of STD Payphones enumerated in our office Memo No. 31-13/91-PHB dt. 14.08.1992 has been reviewed with a view to provide greater employment opportunities to educated unemployed. The following guidelines are issued for implementation with immediate effect.

I. *GENERAL:*

1. *Eligibility:*

Only educated unemployed persons are eligible to apply for allotment of STD PCOs. They should produce an unemployment certificate from their local MPs/MLAs/Revenue Authorities of the rank of Tehsildar and above employment officer/Chairman or Member of Zilla Parishad/Panchayat or Village Pradhan or Secretaries of recognised Social Organisations like Rotary Club/Lions Club etc. who have jurisdiction over the locality where the applicantants resides. The educational qualifications for the applicants are:—

(i) for rural areas: 8th or middle school pass and above.

(ii) for urban areas: atleast matriculate or High School and above.

Application is to be submitted in the prescribed performa enclosing the unemployment certificate and agreeing to the terms and conditions performa enclosing the unemployment certificate and agreeing to the terms and conditions prescribed by the Department of Telecom. for the operation of STD PCOs.

2. *Selection of bonafide persons:*

A committee with a composition as given below will select the applicants for allotment of STD PCOs after proper scrutiny and verfication of bonafides. As a check against possible frauds, photocopy of the unemployment certificate may be sent by registered letter to the issuing authority with a covering letter requesting for getting it verified. The committee will allot the available number of PCOs giving preference to the following categories of persons:

(a) Handicapped including blind persons.

(b) SC/ST applicants.

(c) Ex-servicemen/War Widows

(d) Retired DoT employees or their dependents.

(e) Dependants of Freedom Fighters.

(f) Charitable Institutions/Hospitals.

The committee will be fully authorised to allot STD PCOs and also decided the location of the new PCOs.

*Composition of committee*

(a) The committee for allotment of the new STD payphones would consist as under:

(i) Head of SSA — Chairman

(ii) An officer from the Finance and Accounts wing of the Deptt. working under SSA Head such as AO/CAO etc. — Member

(iii) Three Non-official members would be nominated by the Minister for a tenure period of two years.

3. *Procedure of allotment*

The committee will meet atleast once every month depending on the amount of work relating to allotment of STD PCO to scrutinise and select the applications from the eligible persons for STD PCO allotment.

4. *Loan facility to STD PCO allottees*

SSA Head will issue a certificate of allotment of STD PCO to the allottees to enable him to seek loan etc. from scheduled banks. SSA Head will also provide all assistance in this regard.

5. *Extent of provision*

Upto 5% capacity of the exchange lines is to be reserved for allotment of PCOs (STD & Local)

6. *Type of Exchange to which STD PCOs should be parented*

STD PCOs should normally be parented to an Electronic Exchange only. In a place which is served by electro-mechanical exchanges, a new 128P C-DOT electronic exchange or electronic exchange of a higher capacity with 16 KHz home metering capacity can be opened and all STD payphones may be parented to this electronic exchange. The call loggers working with these STD PCOs should be operated on 16KHz cycle pulse from the parented electronic exchange.

7. *General conditions*

(i) One applicant should be provided with only one STD Payphone. However, the existing bulk franchisees will continue to operate as per terms and conditions of their existing agreement.

(ii) All STD payphones should be so installed that they face public road/lane to allow free access to public.

(iii) The opening hours of such public telephone would be atleast from 6.00 am. to 10.00 pm.

(iv) Terminal equipment used by the allottee should be interface approved and they should not be programmable locally, Simple call loggers/Charge indicators manufactured by Hindustan Teleprinters Ltd. or other manufacturers which are interface approved by the department should be used. Use of stop watch will not be permitted (List of approved charge indicators is being circulated separately)

(v) The allottee of STD PCO will be entitled to 20 paise per call unit upto 10,000 call units, 15 paise per call unit in the range of 10,000 to 20,000 call units and 10 paise per call unit beyond 20,000 call units as commission for the total number of call units made over a period of one month.

Procedure for recovery of security deposit and bills from STD PCO allottees will be as under:

Two accounts either in a Public Sector Bank or in Post Office saving Bank will be opened per STD PCO allottee. The first account wil be opened in the name of Department of Telecom. in which the allottee will deposit daily the entire collection of the day after deducting 20 paise per call unit upto 10,000 call unit. 15 paise per call unit in the range of 10,000 to 20,000 call units and 10 paise call unit beyond 20,000 call units as commission for the total number of call units made over a period of one month. The A.O. (TR) will monitor the proper deposit of the amounts by co-ordinating with bank/post office and will also ensure that all bills in respect of these STD PCOs are timely adjusted from above account. The other account will be in the name of the allottee and it will be pledge

to the President of the Union of India. The allottee will deposit 5 paise per call unit in this account daily towards security deposit and this deposit will continue to be made till the amount becomes equal to Rs. 5,000/- in respect of Urban STD PCOs to Rs. 600/- in the case of rural STD PCOs or average one month revenue whichever is higher. In rural areas, if the facility of Bank or Post Office is not available nearby, the above deposits can be made weekly. The telephone inspector and JTCs in the field will periodically inspect and check the pass books of PCO allottees from prompt depositing. Defaulters, if any, in this regard should be brought to the notice of higher authorities for taking action against them. Lapses on the part of the field staff during inspection will be dealt with severe penalties.

(vi) The security deposit can also be deposited in cash in one installment or be in the form of a Bank Guarantee.

(vii) Rates of pulses should be displayed prominently by the allottee of STD PCOs for all important stations in the country and all stations within 200 kms.

(viii) The applicants have to apply in the prescribed form for the allotment of STD PCOs.

(ix) The applicant should sign an agreement in the prescribed form with the Telecom Authority when an STD PCO is allotted to him.

(x) Incoming call facility will be allowed on all STD PCOs.

(xi) Shifting of STD PCOs within the local areas is permitted normal shifting charges applicable to DEL will be levied.

(xii) Periodical surprise checks should be done to see that the allottee charges customers as per the guidelines given by Department of Telecom.

(xiii) Guidelines for applying for PTS and rural governing them should be published in the commercial information pages of the telephone directory.

(xiv) Periodical advertisements may be inserted in local news papers, when sufficient number of applicants are not forthcoming.

II. *RURAL:*

Apart from the general conditions the following guidelines have to be followed in respect of rural STD PCO operation. The rural STD PCO is defined for this purpose as one working in an exchange system which has a total capacity of 512 lines and less.

1. A minimum guaranteed revenue per PCO month in the case of rural STD PCOs is fixed as Rs. 100/-

2. A security deposit of Rs. 600/- based on six months guaranteed revenue or monthly average revenue whichever is higher has to be deposited by the allottee of the STD rural PCO. This average revenue is calculated on the basis of the revenue of the previous six months.

3. Weekly billing cycle would be followed for recovery of STD PCO charges.

III. *NON-RURAL (URBAN)*

Apart from the general conditions mentioned above, the guidelines detailed below have to be followed in respect of the STD PCOs scheme in Non-rural (Urban areas)

1. Atleast one STD PCO may be made available for about avery 100 dwelling/ Business Premises.

2. While selecting the location for allotment of PCO, the SSA Head will consult the local bodies like Municipality, Public Institutions etc. to allocate convenient places for the PCO Booths. The important places given below should invariably be covered while selecting the location of PCO booths:

— Commercial Housing Societies

— Resettlement Colonies

— Government Colonies

— Family Quarters of Defence Personnel

— Students Hostel

— Bus Stands

— Tourist Centres

— Airports

— Pilgrim Centres

— Railway Stations

— Charitable Institutions

— Hospitals

— Educational Institutions, Public Libraries

4. A minimum guaranteed revenue per PCO per month to the Department in the case of Non-rural (Urban) STD PCOs is fixed at Rs. 1600/-

5. The amount of security deposit will be Rs. 5000/- or an amount equal to the average monthly revenue whichever is higher. The average monthly revenue will be calculated on the basis previous six months revenue.

6. Fortnightly billing cycle will be followed for recovery of STD PCO charges. If the charges are heavy, weekly billing may be resorted to by local telecom authority.

Sd/-
(K.V. KRISHNAMURTHY)
Asstt. Director General (PHB)

**Regional Council for Western Orissa**

249. SHRI PRAVAT KUMAR SAMANTARAY: Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether Government have received the views of the Government of Orissa on the proposal for creation of a Regional Council for Western Orissa;

(b) if so, the details thereof; and

(c) by when the council is likely to be formed?

THE MINISTER OF HOME AFFAIRS (SHRI S.B. CHAVAN): (a) to (c) The State Government of Orissa proposes to form a Regional Development Council, comprising the backward and hilly areas of the State including Kalahandi, Koraput, Phulbani, Bolangir and other parts of Orissa without limiting it to the Western parts alone. The modalities of the working of the council are being discussed by the State Government with different political parties in the State. It is for the State Government to ensure the speedy implementation of this and any other steps for a balanced development of the State.

**Improvement in Personal Safety Level**

250. SHRI JANARDAN YADAV: Will the Minister of SURFACE TRANSPORT be pleased to state:

(a) whether it is a fact that personal safety is the lowest in Delhi amongst the major cities due to the highest number of fatalities on account of accidents;

(b) whether this is due to highly inadequate public transport system of the capital city as compared to Bombay or even Calcutta; and

(c) if so, what steps Government propose to take to improve the public transport system of Delhi and consequently improve the personal safety level of its residents?

THE MINISTER OF STATE OF THE MINISTRY OF SURFACE TRANSPORT (SHRI M. RAJASEKARA MURTHY): (a) Yes, Sir.

(b) No, Sir. The Public Transport System of the capital cannot be compared with that of Calcutta and Bombay as more than 50% of the commuters in those cities are carried by trams, metro and local trains, whereas in Delhi, the whole traffic is carried by motorised vehicles. At present, there are more than 25 lakh vehicles in Delhi, out of which over 27,000 are buses and more than 22 lakhs are personalised vehicles like cars and two-wheelers.

(c) The Government have taken the following measures to improve the